

Instruction to your Bank or Building Society to pay by Direct Debit



SERVICE USER NUMBER

7 5 5 2 3 7

Please fill in the whole form including official use box using a ball point pen and send it to:	ONLY
Kosangas (Guernsey) Limited	This is not part of the instruction to your Bank or Building Society
PO Box 70, The Energy Centre,	Customer to complete in full
Admiral Park, St. Peter Port,	Name Mr/Mrs/Ms
Guernsey, Channel Islands,	Address_
GY1 2BB	
	Postcode
Name(s) of Account Holder(s)	PLEASE TICK BOX
	Variable (Amount of Invoice)
	or (select one)
Bank/Building Society account number	Fixed Monthly Amount
	(If monthly enter amount here)
Branch Sort Code	Preferred Monthly Debit Date
Name and full postal address of your Bank or Building Society	(NB This is the date you would like the payment to be deducted from your bank account. Under some circumstances it may take up to three working days after this date for your payment to be collected. Kosangas Guernsey Ltd will not collect the payment before your preferred date).
	Instruction to your Bank or Building Society
To the ManagerBank/Building Society	Please pay Kosangas Guernsey Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.
Address	I understand that this instruction may remain with Kosangas Guernsey Ltd and, if so, details will be passed electronically to my Bank/Building Society.
Postcode	Signature(s)
Reference Number	
	Date
Banks and Building Societies may not accept Dir	rect Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Kosangas Guernsey Ltd will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Kosangas Guernsey Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Kosangas Guernsey Ltd or your bank or building society you are entitled to full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Kosangas Guernsey Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required.